

# Neiffer & Wade LLC

## DBA Ag Tax University

### Refund & Cancellation Policy

July 1, 2025

#### On-Demand Webinars

There are no refunds for on-demand webinars. However, if the participant experiences technical difficulties while viewing the webinar, Ag Tax University will work to resolve the issue.

If Ag Tax University cancels the on-demand webinar prior to the published end date of the offering, then a full refund will be processed for the participant. Cancellation of the on-demand webinar will be communicated to enrolled participants via email

#### Live Webinars

Cancellation by the participant that is processed prior to 72 hours before the live webinar will receive a full refund, less a \$30 processing fee. No refunds are given for participant cancellations after 72 hours before the scheduled webinar. However, if the participant is unable to attend the live event, they can enroll without additional fee in the on-demand webinar on the same topic when it becomes available.

If Ag Tax University cancels the live webinar, then a full refund will be processed for all paid participants. Cancellation of live webinars will be communicated to enrolled participants via email.